



Rizzetta & Company
Professionals in Community Management

2806 N. Fifth Street
Unit 403
St. Augustine, FL 32084
p: 904.436.6270

rizzetta.com

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Gustavo,

I wanted to send you this note to let you know how happy the condominium association is with the freshly painted work you completed in the community in August 2016.

I heard of many compliments at the meeting since the completion of the paint project and when I visit the community and the difference is very visible. The owners and residents thanked you for the responsiveness of you and the staff when there was a concern while the workers were onsite. They appreciate you coming to them personally to view any item they wanted to point out to you specifically, and appreciated you addressing those items.

The owners also mentioned their friends and family have also noticed the improvement of how the community looks great and the quality of workmanship was observed.

Your crew arrived each day on the agreed time and was always courteous and friendly.

The association also appreciates the clean-up that was performed at the end of each workday and at the end of each building completion phase. Walking each building as it was completed made the project run more smoothly and any punch lists items were immediately addressed.

I will continue to recommend your services to other communities I manage and other Community Association Managers and work with and communicate with at organizational functions.

With Appreciation and Thanks,

Valerie Bethea

Valerie Bethea, LCAM, CMCA, AMS
Community Association Manager
vbethea@rizzetta.com